

GOVERNMENT OF ASSAM
OFFICE OF THE ASSAM INLAND WATER TRANSPORT REGULATORY AUTHORITY
Ulubari, Guwahati-7

(3rd Floor, Directorate of Inland Water Transport, Tel= 0361-2526421)

No. RA/AIWT/2/2019/975

Date: 28/05/2025

NOTIFICATION

Subject: Revision of Tariff for IWT Services.

In alignment with the ongoing efforts to modernize, professionalize, and ensure the sustainable development of the Inland Water Transport sector in Assam, the Assam Inland Water Transport Regulatory Authority (AIWTRA) hereby issues this notification proposing a revision of the existing ferry tariffs across the state.

The first such revision was undertaken in the year 2023 after a gap of two decades since 2002 as a step towards aligning fares with operational realities. The current proposal continues this rationalization in a staggered and measured manner, ensuring gradual transition without imposing undue burden on commuters.

This initiative is to create a competitive, efficient and consumer-oriented ferry transport system. Tariff rationalization is essential to:

- Ensure the long-term financial sustainability of ferry operations;
- Create a level playing field for both public and private service providers;
- Promote market-driven efficiencies and innovation;
- Guarantee safe, reliable and quality services for passengers;
- Uphold transparent, accountable fare regulation based on cost recovery and public interest.

Proposed Revision:

After comprehensive deliberations, AIWTRA proposes an enhancement of 50% over the prevailing tariff rates which is more modest increase compared to the last revision. Additionally, a similar cumulative adjustment is proposed over the next couple of years to reach operational break-even levels without burdening passengers with a sudden hike.

The proposed revision is inclusive of passenger accident insurance coverage for the entire passenger capacity of the vessel for a coverage amount of INR 2 lacs rupees per passenger in case of death and INR 50,000/- (rupees fifty thousand) only in case of "grievous hurt" as per section 116 of Bharatiya Nyaya Sanhita, and all taxes other than GST.

Illustrative Examples:

For a current fare of ₹5/- (e.g., Point A to Point B), the revised fare will be ₹7.50/-.
For a current fare of ₹10/- (e.g., Point A to Point E), the revised fare will be ₹15/-.

This revision is not a simple fare hike, but part of a broader reform strategy aimed at improving service delivery as per "SoP for quality of service" issued by AIWTRA, attracting investment, driving innovation, and enhancing passenger satisfaction.

Stakeholder Consultation:

To ensure that the process remains inclusive and evidence-based, AIWTRA will conduct consultations inviting all stakeholders including commuters, ferry operators, local bodies, NGOs, experts, and civil society groups for which separate notification will be issued indicating time and place of consultations. Online feedbacks on this notification, from all stakeholders, are also invited through the AIWTRA website (www.aiwtra.in) which will be open from 1st of June 2025 to 30th of June 2025.

The final revised tariffs, along with their effective date, will be formally notified by the Authority following the conclusion of this consultation process.

AIWTRA urges all stakeholders to actively participate in this critical exercise that will help in arriving at a sustainable, competitive, and passenger-centric ferry transport ecosystem in Assam.

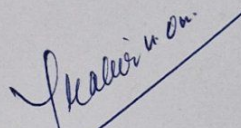
(Prabir Kumar Das)
Chairman (In-Charge)
Assam Inland Water Transport Regulatory Authority (AIWTRA)

Memo No: RA/AIWT/ 2/2019/975-A

Date: 28/05/2025

Copy to:

- ✓ 1. The Secretary Transport Govt. of Assam, for kind information.
2. The MD, AIWCL, Ulubari, Guwahati-7, He is requested to attend the consultation as per date & time to be announced.
3. The Director, DIWT, Ulubari, Guwahati-7, She is requested to attend the consultation as per date & time to be announced. Further, she is requested to give wide publicity of the notification to all stakeholders.
4. The District Commissioner of all Districts, for information.
5. The Secretary, Assam IWT Regulatory Authority (AIWTRA), for issuing notification regarding date, time and venue of the consultations.
6. The Economic Expert, AIWTRA, He is requested to record the consultations and do necessary analysis.
7. The IT Executive, AIWTRA, for making necessary arrangement in the AIWTRA Portal for feedback.
8. Office Copy.



(Prabir Kumar Das)
Chairman (In-Charge)
Assam Inland Water Transport Regulatory Authority (AIWTRA)